

Perry's Solutions, LLC

Quarterly Newsletter

August 2011

Welcome to our newsletter. It provides bullet inputs for your consumption. If you receive value from this, please share it with your network (e.g., LinkedIn, Twitter, Facebook).

ROOT CAUSE ANALYSIS

A special project application that companies have called for recently is Root Cause analysis. While it is a common task that needs to be performed, we have noticed it is increasingly a challenge for organizations. It is easy to fall into the “blame game” or to misread the data gathered. Our success has led us to begin working on a publication to further address this area. Look for more on this topic down the road. If you have ideas you would like to share or contribute, forward them to us and we can discuss them.

DESIGN OF EXPERIMENTS (DOE) – BEYOND THE TOOLS

We were asked recently by a local trade organization to develop a practical one day training class for DOE. “It is such an important tool, but many have no idea how to make it work.” The practical style has always been the flavor of our approach so developing a public course is a natural fit. Too many statistics and too many toys to “experiment” with can cloud the ability to translate the tools into the real world. It is the exact reason Perry started teaching in the early 90s. Check back on the website to find out the dates as they become available.

NEW PRODUCT DEVELOPMENT EXCELLENCE FRAMEWORK

In March, we presented at the American Society for Quality, Minnesota Conference on guidelines for Excellence in New Product Development. It was well accepted and has led to additional surveys and research. It has now been added to the publications section of our website. Let us know of any thoughts that you have on this topic. We expect a lot of activity in this area for some time. Excellence will make your organization a player.

Have a great day!



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